



Environmental Policy Statement

City Link Ltd is committed to continually improve and promote sound environmental practice. We believe that environmental protection is a strategic business issue and an integral part of our business strategy in operating a National Collection and Delivery Service. This policy will complement corporate policy and is designed to reflect controls, objectives and targets within the specified operations to reduce environmental impact whilst delivering operational excellence and outstanding customer service.

This policy is to comply with all existing regulatory legislation and adopt a proactive stance in anticipating future more stringent regulatory requirements. It is our aim to develop internal awareness so that it is understood, implemented and maintained at all levels within the Company.

City Link will ensure that all colleagues are aware of the potential environmental effects of their activities and the environmental benefits of improved performance and will encourage and support initiatives that contribute to an improved environment at work.

We will conserve and protect the environment by operating in a socially responsible manner according to the highest standards of environmental management available and report on the monitoring of performance targets.

We will provide the leadership, direction and support to ensure that we:

- Identify, evaluate and control the environmental impact of all our activities by adopting best practice in all of our work procedures and giving the tools and training to our colleagues to meet our environmental commitments.
- Minimise waste throughout the Company through better utilisation of raw materials, energy and water and increased use of renewable, reusable or recyclable material by liaising with suppliers.
- Expand awareness and use of our existing recycling facilities and provide additional facilities for as wide a range as possible to reduce waste to landfill, and use only reputable waste carriers.
- Improve energy efficiency by sensible energy management of our buildings, equipment and vehicles where these are significant in our operations.
- Aim to carry out regular audits to ensure effective implementation of our Environmental Policy whilst continuing to develop our Environmental Management System to ISO 14001 standard.

City Link Limited
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Support Services Director
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